

ADMISSION POLICY

PETS

- Allowed pets: dogs and cats.
- Extra cost per animal: 20€/day (VAT INCLUDED).
- Maximum weight: 7 kg.
- Only one animal per room.
- Pets will only be accepted upon request and availability (the hotel has a pet limit per night). Pets reservations must be made before 12.00 midday of the arrival day and reservations for the same day will not be accepted after that time.
- An up to date vaccination card must be presented upon check-in at the hotel.
- The use of dog leash and muzzle is required in common areas of the hotel.
- The presence of the animal in common indoor areas (cafeteria, restaurant, gym) is strictly prohibited. Pets are allowed at the reception, but only to enter and leave the hotel.
- Your pet can not stay alone in the room at any time, to avoid a possible inconvenience or discomfort to other guests, by barking or crying, as well as damage to furniture in the room.
- Room's guest will be responsible for any damage caused by the animal. A charge will be made to their credit card to cover the value of the damaged object.
- The cleaning room service will only be done if the client informs that the pet is not in the room.
- In case of noise or inconvenience caused by the pet, the hotel reserves the right to kick out to the client and the pet.

IT IS STRICTLY PROHIBITED:

- To let the animals, get on the furniture of the hotel and the room (beds, sofas ...).
- La mascota no puede usar los baños o duchas de las habitaciones.
- To use the room lingerie to clean the animal (towels, sheets).